

**GP Forum on Swine Flu
2 May 2009**

**Preparing a Primary Care Clinic
for Influenza Pandemic
*An Operations Perspective***

**Operations Readiness Control Division
Operations Group
Ministry of Health**



Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...

BACKGROUND

- Private primary care clinics form a large proportion of Singapore's primary healthcare sector.
- In a pandemic, while maintaining normalcy as much as possible, the strategy is to provide as many primary care facilities as possible to cope with demand surge and to limit movement of the sick (and reduce spread) in the community.
- Under this framework:
 - GP clinics will organize themselves to provide treatment to flu cases, and continue to care for non-flu patients (business continuity).
 - Clinics will adopt strict infection control measures
 - Clinics will be supported with PPE and Antivirals (prophylaxis and treatment)

Flu Pandemic Primary Care Response Framework

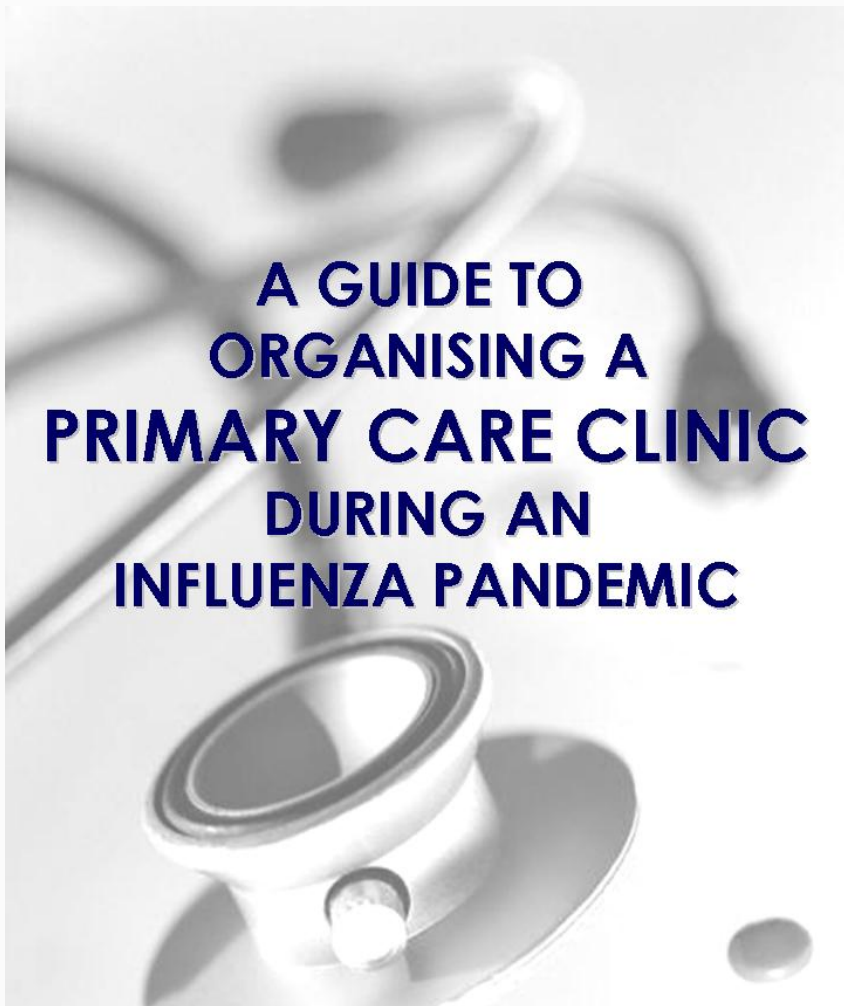
Transiting from GP to Flu Clinics...

LOGISTICS SUPPORT

- Clinics are required to stockpile 1-week supply of PPE to meet surge demand before PPE from the national stockpile is delivered.
- In a pandemic (i.e. DORSCON RED <1 Or 2>), MOH will deliver to clinics 6-weeks worth of **PPE** for staff use: N95 masks; gowns; surgical gloves; and surgical masks.
- Similarly in a pandemic, MOH will deliver **Antivirals** to clinics :
 - For clinic staff prophylaxis – 6-weeks worth
 - For treatment of flu patients – 1-week worth. Resupply will follow thereafter.

Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...



A GUIDE TO ORGANISING A PRIMARY CARE CLINIC DURING AN INFLUENZA PANDEMIC



MAR 2008



Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...

Flu Clinic **READY** Checklist



Flu Clinic Layout/ Floor Plan



Familiar with Infection Control Measures and the use of PPE



Flu Clinic Workflow

Screening/ Triage* > Segregation > Registration > Consultation > Dispensary/ Payment > Exit

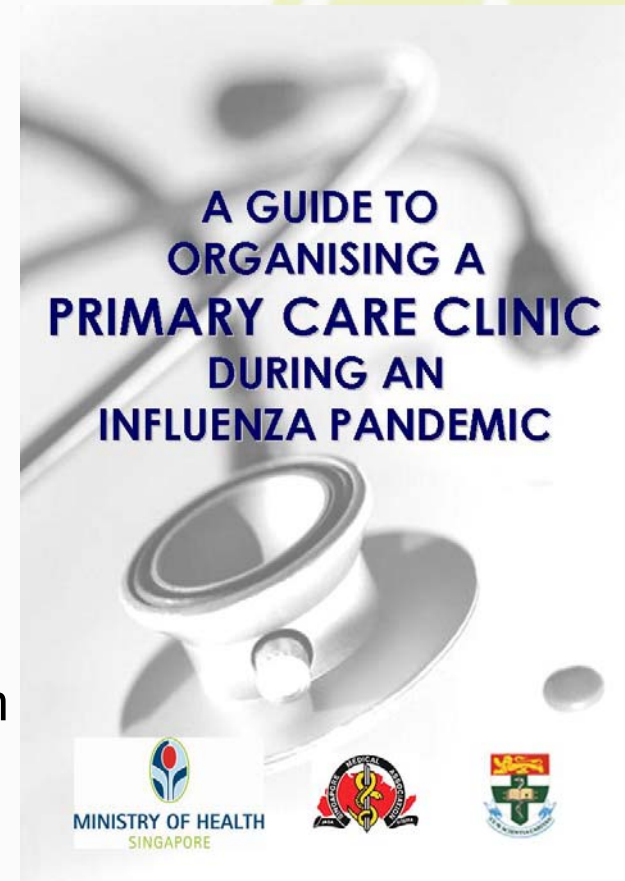


* Screening/ Triage Form



Real-time Access to Health Check System (via Internet)

- Mandatory report of prescription of antivirals
- Login at Health Professional Portal (HPP), using SMC password or Singpass



Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...

The Guide is available at:

MOH Website

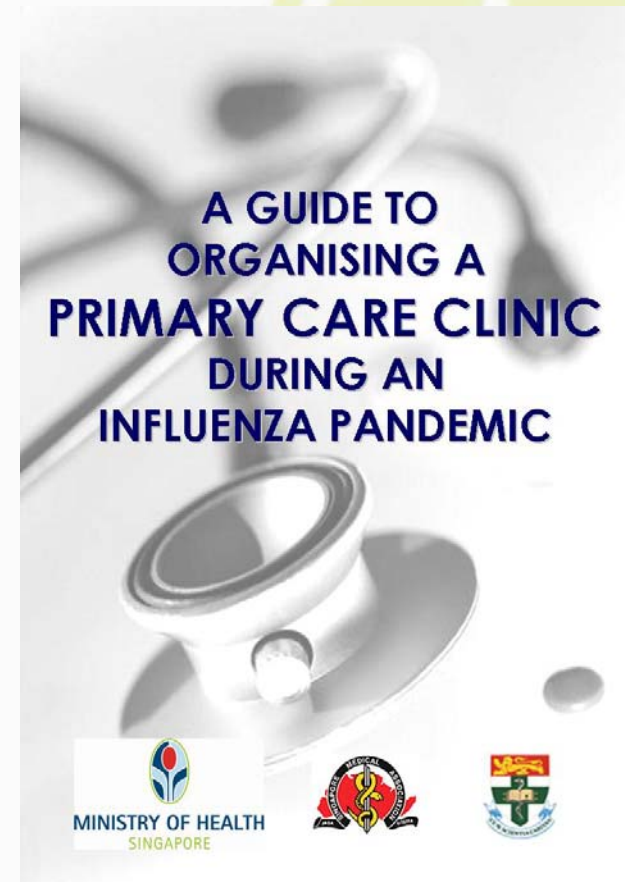
<http://www.moh.gov.sg/mohcorp/currentissues.aspx?id=19924>

SMA Website

http://www.sma.org.sg/references/Flu%20Primarycare%20Clinic%20Guide%20-%20Version2_Mar08.pdf

CFPS Website

http://www.cfps.org.sg/swine_flu/Flu%20Primarycare%20Clinic%20Guide%20-%20Version2_Mar08.pdf



Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...

REGISTER WITH US

Using the form provided...

- Please leave your contact with us if your GP clinic would like to participate in the Framework.
- If you are uncertain about your GP clinic's participation status, please indicate your interest again.

2nd May 2009

Preparing my Primary Care Clinic for Influenza Pandemic

- Yes, my Primary Care Clinic is participating in the National Influenza Pandemic Primary Care Response Framework.
- Yes, my Primary Care Clinic has access to Internet/Broadband.

Name : Dr

- I'm the Clinic Licensee/Clinic Manager (*please tick, where applicable*)

Clinic Name : _____

Clinic Address: : _____

Clinic Tel : _____ Clinic Fax: _____

Email : _____

Flu Pandemic Primary Care Response Framework

Transiting from GP to Flu Clinics...

THANK YOU

Should you have further queries about the Framework, please contact us at:

MOH 1800-225-4122

SMA 62231264 (8:30am – 6.00pm; Mon – Fri; closed on PH)
swineflu@sma.org.sg

CFPS 62218608 (Effective 5/5/09; 8:30am – 6.00pm; Mon - Fri, closed on PH)
gpflu@cfps.org.sg